



Venue: Dublin Castle – Printworks Conference Centre
Dame St, Dublin 2

AGENDA

Day 1

09:00 – 9:45 **Registration and welcome coffee**

09:45 – 10:30 **Opening session**

Chair: Dominique Ristori, European Commission, DG for Energy

Denis Naughten, Minister for Communications, Climate Action and Environment

Miguel Arias Cañete, European Commission

Sean Kelly, European Parliament (EPP)

Benedek Jávor, European Parliament (Greens/EFA)

Věra Jourová, European Commission (video message)

10:30 – 12:30 **High-level discussion: Role of consumers in the energy transition**

Moderator: Dominique Ristori, European Commission, DG for Energy

Panel discussion: Michael Losch, Director General for Energy and Mining (Ministry of Sustainability and Tourism), Austria, Garrett Blaney (CEER), Monique Goyens (BEUC), Monica Frassoni (European Alliance to Save Energy), Kristian Ruby (Eurelectric)

12:30 – 14:00 **Lunch break**

14:00 – 14:15 **Introducing the breakout sessions** (Klaus-Dieter Borchardt, DG ENER)

14:15– 16:30 **Breakout sessions**

Breakout session 1: Future-proofed retail energy markets for consumers

The Clean Energy for all Europeans package encourages active consumer engagement and removes roadblocks to innovation in many areas of retail energy markets. However, it also implies that consumers will need to engage with energy markets in new ways to benefit from these developments. To do this effectively, they need to be better informed and convinced that these products offer financial benefits and are easily accessible. What lessons can we learn from past successes and failures? How can we tackle these challenges when many consumers show limited interest in energy? This session will address emerging, crosscutting issues that present challenges for both consumers and regulators, such as bundled offers, energy efficiency solutions for vulnerable consumers, dynamic pricing, and access to/use of metering data by platforms and operators.

Chair: Renatas Mazeika (DG JUST)

Rapporteur: Stefan Bouzarovski, University of Manchester

Presentations: Cameron Belton (Economic and Social Research Institute – ESRI),
Jonas Katz (Danish Energy Agency), Cristian Bogdan (Restart Energy)

Dedicated remarks: Anett Ludwig (Verbraucherzentrale Bundesverband e.V.),
Natalie McCoy (CEER)

Panel discussion

Breakout session 2: From framework to action: New models for consumer engagement

The Clean Energy for all Europeans package provides a framework granting consumers the rights to generate, sell and store energy, and protection for the most vulnerable groups. This session will explore the different models and practical solutions that civil society and consumer organisations are developing to address the implementation of these rights and to effectively engage consumers in the energy market. It will bring concrete examples of reference (such as consumers trading energy peer-to-peer or with an involvement of a third party, network tariff design to drive the transition, models for enabling consumers to learn and adopt self-consumption, social research, etc.) and discuss their respective challenges.

Chair: Manuel Sánchez Jiménez (DG ENER)

Rapporteur: Leonardo Meeus (Florence School of Regulation)

Panel discussion: Niall Dunphy (University College Cork), Caroli Giorgia, (Test-achats),
Marco Gütle, (Bündnis Bürgerenergie e.V), Christos Kolokathis,
Regulatory Assistance Project (RAP)

Dedicated remarks: Remko Bos (CEER)

Discussion

Breakout session 3: Energy start-ups: What new value for consumers?

This panel is dedicated to innovative energy companies that are at the forefront of the energy transition, creating new value for consumers through non-standard products and services. The emergence of new and disruptive business models can enable transformative change in how consumers relate to the energy market and their consumption. By presenting examples of innovative energy companies that are driving competitive changes in energy markets, we invite discussion on how we can ensure that consumers accrue full value from retail market innovation. What do consumers want from the market? How do we develop trust in new products and services? Is regulation and consumer protection adequate and up to date for innovation, including on data protection and privacy?

Chair: Anna Colucci (DG ENER)

Rapporteur: James Watson (Solar Power Europe)

Panellists: Dr. Juan M. González Ramírez (Luzcontrol); Pekka Dräger (Enyway); Nuno Brito Jorge (Coopernico); Dr. Katrin Schweren (Tiko); Maarten Roelfs (Easyenergy)

Dedicated remarks: Martin Salamon (BEUC), Andy Burges (CEER)

Discussion

16:30 – 17:00 – Coffee break

17:00–18:00: Breakout session reports and panel discussion

Chair: Klaus-Dieter Borchardt (DG ENER)

Panellists: Rapporteurs from the breakout sessions

18:15 - 20:00 Cocktail

Hosted by the Department of Communications, Climate Action and Environment at Chester Beatty Library next to the Dublin Castle

09:00 – 10:30 **Plenary discussion: New Deal for Consumers**

The Commission's New Deal for Consumers is a proposal that will guarantee that all European consumers fully benefit from their rights. It will also strengthen the public and private enforcement of these rules, ensuring that authorities have the power to impose deterrent sanctions and consumers can access compensation if their rights are breached.

Moderator: Lewis Shand Smith

Presentation: Marie-Paule Benassi (DG JUST)

Panellists: Anne Vadasz Nilsson (CEER), Paolo Fonseca (DECO),
Roel Kaljee (Energie Nederland)

10:30–11:00 **Coffee break**

11:00 – 12:00 **Closing session**

Statement regarding the discussions on public acceptance of infrastructure project

Antonella Battaglini, CEO, Renewables Grid Initiative

Conclusions

Chair: Klaus-Dieter Borchardt (DG ENER)

12:00 – 12:30 **Closing remarks**

Maroš Šefčovič, European Commission

12:30 – 13:00 **Lunch**

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