

CEER Online Training on Retail and Wholesale Market Monitoring

Online Classes:

10:00-13:00 (CET) on 10 June 2020

10:00-13:00 (CET) on 11 June 2020

10:00-13:00 (CET) on 12 June 2020

COURSE PROGRAMME

National Regulatory Authorities (NRAs) have the duties to exercise monitoring activities of the wholesale and retail electricity and gas markets. These duties include monitoring the level of transparency of wholesale and retail prices, the level and effectiveness of market opening and competition at wholesale and retail levels to the benefits of all energy consumers.

NRA staff need expertise to carry out these monitoring activities at national level. While it is useful for NRA staff to understand the aims and features, methodologies and approaches in wholesale and retail market monitoring from other countries, they also need to be updated on the new retail and wholesale market design in Europe with the implementation of the Clean Energy Package and the new challenges for regulators in the implementation of the package.

This course is designed for experts from NRAs with previous experience in wholesale and retail market monitoring in electricity and gas. It has been re-designed as an online event following the outbreak of the COVID-19 in an attempt to adapt to the changing situation and to still offer the smart and efficient training solutions to accommodate our trainers' and participants' preferences. The programme will include:

- *A series of online classes which give the participants the opportunities to participate in interesting presentations, discussions and exchanges with the trainers and other participants via video conference methods.*
- *Access to interesting literature review and reading materials on the topics addressed in the course.*
- *Interesting exercises and course work that participants need to prepare in advance to contribute to the online debates during the online classes.*
- *Complimentary access to the Online Energy Markets Training Programme of the European Federation of Energy Traders (EFET).*

The first part of the programme will focus on retail market monitoring. It will cover the retail market design in Europe, its new legal framework with the Clean Energy Package and the new challenges for regulators. It will include the best practice of retail market monitoring, including national experiences from different countries. It will provide the participants with practical tools to self-assess their retail markets and identify the gaps in order to achieve their goals using the CEER's roadmap to 2025 Well-Functioning Retail Energy Markets. The second part of the programme will cover the new tasks, challenges, potential problems and solutions of monitoring electricity and gas wholesale markets with the implementation of the Clean Energy Package in the context of market

coupling and increasing competition. It will include the cases studies of wholesale market monitoring from the International Energy Agency, ACER and different countries.

The structure of the course:

- *Literature review, reading materials, preparation of exercises and course work: May 2020 – 9 June 2020*
- *Complimentary access to Online Energy Markets Training Programme of the European Federation of Energy Traders (EFET)*
- *Online Class 1 on Retail Market Monitoring – Fundamentals and Best Practices – Part 1: 10:00-13:00 (CET) on 10 June 2020*
- *Online Class 2 on Retail Market Monitoring – Fundamentals and Best Practices – Part 2: 10:00-13:00 (CET) on 11 June 2020*
- *Online Class 3 on Wholesale Market Monitoring – Fundamentals and Best Practice: 10:00-13:00 (CET) on 12 June 2020*

Online Class 1, 10:00-13:00 (CET) on 10 June 2020

RETAIL MARKET MONITORING – FUNDAMENTALS AND BEST PRACTICES - PART 1

10:00-10:15 Introduction of the course programme, course format, getting participants familiar with the online system and access to the EFET Online Energy Markets Training Programme.

- **Mr Deniz Erdem, BNetzA, Co-Chair of CEER Monitoring Retail Markets Workstream**
- **Ms Anh Tran, CEER Training Manager**

10:15-11:00 What is the outlook of the European retail energy market in an evolving European energy legal framework? What is proposed in the Clean Energy Package regarding the retail market design?

What does this mean for the retail market in the national context? Does it fit within the European vision? Where doesn't it fit?

- **Mr Manuel Sanchez-Jimenez, European Commission, DG ENER**

Q&A

11:00-11:45 The new challenges for regulators in the implementation of the Clean Energy Package regarding retail market monitoring and consumer protection and empowerment. What are the existing and new indicators that NRAs should introduce to monitor the retail markets? Practical examples of how NRAs monitor and organise the governance around monitoring in practice.

- **Mr Yannick Jorna, ACM**

Q&A

11:45-12:15 Case Study 1:

How do you monitor? Practical aspects of retail market monitoring in the context of the national regulatory framework and the Clean Energy Package, including monitoring of prices, data collection, customers' complaints and customer protection.

- **Ms Mladena Pavlova, CRE**

Q&A

12:15-12:45 Case Study 2:

How do you monitor? Practical aspects of retail market monitoring in the context of the national regulatory framework.

- **Ms Sabrina Kaeberich, BNetzA**

Q&A

12:45-13:00 Discussion with the participants and wrap-up of Online Class 1.

- **Mr Deniz Erdem, BNetzA, Co-Chair of CEER Monitoring Retail Markets Workstream**
- **Ms Anh Tran, CEER Training Manager**

Online Class 2, 10:00-13:00 (CET) on 11 June 2020

RETAIL MARKET MONITORING – FUNDAMENTALS AND BEST PRACTICES - PART 2

10:00-10:45 Retail market monitoring: data gathering and definition of energy prices for household and non-household customers

Definition, data collection, validation checks and the calculations for the prices of household and non-household electricity and gas by Eurostat – Energy statistics: <https://ec.europa.eu/eurostat/web/energy/data/database>

- **Mr Olivier Delaunoy, European Commission – Eurostat**

Q&A

10:45-11:30 NRAs' self-assessment and metrics used to identify gaps between the current state of the markets and the roadmap to 2025 Well-Functioning Retail Energy Markets for NRAs.

- **Mr Mattias Johansson, Ei, Co-Chair of CEER Retail Markets Roadmap Workstream**

Q&A

11:30-12:15 Case study 1:

Analysis and case study on the computation of some of the indicators used in the ACER-CEER Market Monitoring Reports with a focus on retail markets.

- **Ms Pamela Boeri, ILR, Co-Chair of CEER Retail Markets Roadmap Workstream**

Q&A

12:15-13:00 Case study 2:

Analysis and case study of one of the metrics used in the CEER's Roadmap to 2025 Well-Functioning Retail Energy Markets and its application for NRAs.

- **Mr Odelín Calatrava Requena, CNMC**

Q&A

Online Class 3, 10:00-13:00 (CET) on 12 June 2020

WHOLESALE MARKET MONITORING – FUNDAMENTALS AND BEST PRACTICES

10:00-10:45 What kind of monitoring of wholesale and retail energy markets is carried out by the International Energy Agency? What indicators are used and how are the data collection and analysis implemented? What are the lessons learnt for the energy regulators?

- **Mr Keith Everhart, IEA**

Q&A

10:45-11:30 Case Study 1:

Wholesale Market Monitoring tasks at ACER – what are the changes and challenges with the implementation of the Clean Energy Package? What are the existing and new indicators used in the CEER-ACER market monitoring report to assess cross-border electricity and gas wholesale markets?

- **Mr Thomas Querrioux and Mr Rafael Muruais Garcia, ACER**

Q&A

11:30-12:00 Case Study 2:

What monitoring is required by national and European legislation and how NRAs choose the indicators to monitor wholesale electricity and gas markets? Practical experience on the decision-making process regarding wholesale market monitoring by NRAs.

- **Mr Kaj Forsberg, Ei**

Q&A

12:00-12:30 Case Study 3:

What monitoring is required by national and European legislation and how NRAs choose the indicators to monitor wholesale electricity and gas markets? Practical experience on data collection and data analysis to fulfil the European and national monitoring tasks.

- **Mr Andreas Tirez, CREG**

Q&A

12:30-13:00 Discussion with the participants and course wrap-up.

- **Mr Deniz Erdem, BNetzA, Co-Chair of CEER Monitoring Retail Markets Workstream**
- **Ms Anh Tran, CEER Training Manager**

- END OF THE COURSE -